

Response to the bidders against the queries received for GeM Bid : GEM/2023/B/3397954

| Sr.No | Mode_of_Receipt Query | Query_Sr_No | Query Description | Clarification/Response |
|-------|--|-------------|--|--|
| 1 | NSC Email (IT@INDIASEE DS.COM) | A | Exemption required: We are a 2 year old company incorporated on 26.02.2021, also a micro firm as per our msme registration. We request you to allow bidders who have not completed 5 years of incorporation to participate in the bid. ORIGINAL CLAUSE: Bidder shall be a Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or The Partnership Act 1932 and must have their registered offices with legal presence in India and shall be in business for at least 5 (Five) years on the date of submission of bid. | Exemption not considered , original clause of Gem Bid will remain same |
| | | B | Exemption required: We are a 2 year old entity with average annual turnover for previous 2 years as 10 crores and are also a micro firm as per our MSME registration. We request you to allow bidders who have not completed 3 financial years to participate in the bid. ORIGINAL CLAUSE: The Bidder should have an average annual turnover of Rs.150 Lakh in last three financial Years For MSE/Startups Rs. 50 Lakhs | Exemption not considered , original clause of Gem Bid will remain same |
| 2 | on GeM Portal | A | Kindly refer the RFP bid eligibility criteria Sr. No.02 “Bidder Should have Designed ,Developed and Implemented Web Based Software Solution(Supply Chain Management) or Provided Support Services (AMC) for Web Based Software Solution(Supply Chain Management) or Software Enhancement Services for Web Based Software Solution(Supply Chain Management) for Minimum Three Projects (Either Developed or Support Services or Software Enhancement Services) during last Five Years Out of which (The above Three Projects) at least 1 successfully completed works of Development /Enhancement /‘AMC of Web Based software support (similar in scope and size of the work detailed in this tender document with similar nature of Technology i.e (JAVA and ORACLE) in any Govt. Organization /CPSU/ PSU / reputed corporate entities.” This is request to you kindly give the relaxation in technology (JAVA and ORACLE). Kindly allow the other technology/platforms. " | Exemption not considered , Terms will remain same as per original clause of GeM Bid |
| 3 | Pre-bid Meeting(Collective Queries from the bidders) | A | Is Security Audit under the Scope of work | Vulnerability are required to be fixed by the bidder, if security audit is required , same will be done by NSC sepreately. Security audit is not under the scope of work |
| | | B | Technological details of the Application | Already given in the GeM Bid |
| | | C | What are the documents availbel with NSC for KT (Knowledge Transfer) | Limited documents are available such as SRS,LLD,HLD |
| | | D | Clarity about the scope of work - E-invoice | Already given in the GeM Bid |
| | | E | Scope of work :Clarity about Minor Change at Form Level and Report | As per Gem Bid , however at the time of agreement , defination of such change will be defined |
| | | F | Open API to other organizations | Will not be under this Scope of work |
| | | G | Regarding exemption in Project Experience in JAVA and Oracle Technology | As per GeM Bid only |